

# Hicks Hero



**Dan Brownlow** is being singled out for his work at Henry Hicks

***Beth Cann from the Registrar's office writes:***

I wanted to let you know of about a great interaction I witnessed with one of your staff and a student who said it was his first day at Dalhousie. He asked for directions, and Dan helped him out. That is all great and helpful, but here is the part that really impressed me. The last thing he said to the student was "Congratulations, welcome". I was very impressed that he was thoughtful about the student's experience and how they might have been feeling on their first day in particular. That was a great example of how we all contribute to the goals of student success and positive experience so I wanted to pass that along to you. Your team in the Henry Hicks is doing a great job!

***Bobbie Bowering, Financial Services also wrote to say:***

"Dan is a new custodian in the Henry Hicks building, and I do have to say since his arrival the basement level has never looked so clean! The pride he takes in his work is very apparent. Our team hope he's here for a very long time."

***January 2020***

